

## Seasonal Pitch Terms and Conditions

### 1. Reserving a Seasonal Pitch

Reservations can be made by completing a Seasonal Pitch Booking form and returning this to Petwood Caravan Park together with a copy of the current certificate of insurance for your unit.

### 2. Payment Terms

We require a deposit of £600 with your booking form to secure your seasonal pitch. The balance is due as detailed on the booking form.

### 3. Pitch Details

The unit must be sited on the pitch identified by the site manager / warden on your arrival. A seasonal pitch entitles you to one caravan and awning (2.5m width no longer than the caravan / no extensions are permitted to awning) and one vehicle. No commercial, e.g. sign painted vehicles are allowed.

### 4. Awnings and Ground Sheets

Only one single awning is included in the cost of a seasonal pitch, a single awning is classed as being the length of the unit and no deeper than 2.5 meters. Breathable ground sheets should be used, where possible.

### 5. Maintenance of the Pitch Area

Personalisation of a seasonal pitch is not permitted, i.e. boundary fences. The storage of any equipment beneath the units whilst the unit is not occupied is not permitted. The visual aspect of a seasonal pitch should be the same as any other touring pitch on site and kept as neat and tidy as possible at all times.

### 6. Use of Units on Site

The unit may be occupied on site for recreational purposes only, subject to a maximum of 28 nights for any single visit, in order to preserve the site's touring status. If a unit is left on site for a period exceeding that for which the seasonal fee was paid, Petwood Caravan Park reserves the right to remove the vehicle. Any costs incurred will be charged to the customer.

### 7. Friends and Family

Sub-letting to any other party for financial reward is strictly forbidden. Seasonal pitch holders, together with their children or grandchildren up to the age of 18 are allowed to use the unit within the seasonal pitch fee. Other members of the owner's friends or family may be nominated by the owner to use the unit and will be charged the standard tariff for an additional adult or child over the age of 5, to be paid on arrival.

### 8. Dangerous or Inflammable Goods

For safety reasons only gas bottles that fit into the caravan gas locker are permitted. No other goods of a dangerous or inflammable nature may be left in or near the unit whilst it is unoccupied.

### 9. Departure from Site

When leaving your unit unoccupied for extended period, please ensure that the water, electric and gas supplies are disconnected / isolated and the pitch is left clean and tidy. Please remember to check that any food is removed from fridges and freezers.

On departure please ensure that you advise the site manager / warden upon leaving.

## 10. Cancellation of Seasonal Pitches

Should you wish to cancel your seasonal pitch, we require a full calendar month's notice in writing. The balance of your pitch fee will be reimbursed, less a £50 administration fee.

## 11. Insurance

Units should be adequately insured and a copy of the current insurance certificate must be provided. Please ensure that you forward a copy of any insurance renewals during the season.

## 12. Changes to a Reservation

The site manager / warden must be informed of any changes of unit or vehicle registration or changes of address or telephone numbers.

## 13. Emergency Removal of Units

Where a unit is fitted with a device which prevents its immediate removal, e.g. a wheel lock, a properly labelled key to the device must be left with the site manager / Warden. This is only to allow for your unit to be moved to safety, should the need arise. Note: Units must all be reversed onto pitches so that we have access to the ball hitch ('A' Frame) should it be necessary to be moved in an emergency.

## 14. Liability

Units pitched on site are left entirely at the owner's risk. Petwood Caravan Park is not liable for any loss or damage whatsoever caused to the unit or its contents.

## 15. Appropriate Behaviour

Petwood Caravan Park reserves the right to refuse access to customers who have used inappropriate behaviour or language towards any of our team members, campers or other visitors on site. Inappropriate behaviour may result in the termination of a seasonal pitch and no refund will be available. Please ensure you read and adhere to our Site Policies.