

Access Statement

Introduction

Petwood Caravan Park is a semi-rural campsite, located 600m from the beautiful Lincolnshire village of Woodhall Spa. The site is on a level approach and the spacious level pitches can accommodate touring caravans, motorhomes and tents. There are two modern heated amenity blocks, each providing toilets, wash basins, spacious showers, washing up facilities and laundry rooms. There are wheelchair accessible facilities which include level entry showers and a fitted alarm system. There is also a convenient shop on site for basic essentials.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01526 354799 or e-mail info@petwoodcaravanpark.co.uk.

Pre-Arrival

- The nearest railway station is approximately 9.5 miles away at Metheringham.
- There are taxi services available in Woodhall Spa and arrangements can be made for collection on site.
- Bus services to nearby towns and villages are available from the centre of the village.
- The streets in the surrounding area are level and paved.
- Full details and directions to the site are available on our website.

Car Parking and Arrival

- There is no barrier or intercom system to the site.
- There is one designated parking space for disabled users which is 20m from the reception entrance.
- Disabled visitors can register without leaving their vehicle on request.
- The tarmac car park is level and well lit.

Reception

- The entrance to reception is gently sloping.
- The door width is 1.3m and there is a 1cm lip to the entrance.
- The area is large and open for pushchairs and wheelchairs.
- The floor surface is wood effect vinyl.
- Reception is well lit with fluorescent lights.
- There is a wheelchair accessible desk for registration.
- There is a fully equipped disabled toilet at reception.
- Visitors are accompanied to their pitches by a warden.

Touring Facilities

- Most of the pitches are grassed, with some gravel hard standings available.
- Assistance with pitching is available on request.
- Parking is available next to the tent or caravan.
- Each pitch has electric, water and lighting available.
- There is clear large print signage for all facilities.
- There are two identical amenity blocks on site and two dustbin areas, including cardboard and glass recycling bins.
- Each amenity block has good access and facilities include ladies, gents and disabled toilets and showers, washing up facilities, including a low sink for wheelchair users, a laundry room with a coin operated washing machine and tumble dryer, chemical waste disposal, and waste water disposal points.
- Pitches are allocated at the time of taking the booking and staff can advise on the ideal location for individual requirements.
- There are ample fire points covering the site.

Toilet and Washing Facilities

- There are two toilet blocks located at either end of the park.
- Each block has a designated accessible, level entry disabled facility that is kept unlocked.
- There are both horizontal and vertical grab rails next to each toilet.
- The shower has level access suitable for a wheelchair and a foldable seat is mounted to the wall.
- Each disabled facility is equipped with an alarm system activated by a pull cord.
- The blocks are well lit by fluorescent lighting.
- The floor surface is a non-slip vinyl.
- The sinks have lever taps for ease of use.

Launderette

- There is a laundry room located in each amenity block.
- Each room includes a coin operated front loading washing machine and tumble dryer.
- Floor covering is non slip vinyl.
- Fluorescent lighting is installed.
- There is no ironing facility provided.

Shop

- The shop is located within the reception area and provides basic essentials.
- The entrance is gently sloping.
- The door width is 1.3m and there is a 1cm lip to the entrance.
- The area is large and open for pushchairs and wheelchairs.
- The floor surface is wood effect vinyl.
- The shop is well lit with fluorescent lights.
- The counter is accessible for wheelchair users.
- Staff are available at all times to assist.

Additional Information

- One member of staff has received disability awareness training as part of the Welcome Host Scheme.
- All dogs, including assistance dogs, are welcome. A water bowl is available outside reception.
- There is a dog walking area on site and dog waste bins are provided.
- Arrangements can be made to charge scooters and electric wheelchairs.
- Internet access is available free of charge in reception.
- The nearest hospital with an A & E department is Lincoln County Hospital, Greetwell Road, Lincoln, LN2 5QY, Tel: 01522 512512.
- The local doctor is Dr Butter at Tasburgh Lodge Surgery, 30 Victoria Avenue, Woodhall Spa, Tel: 01526 352466.
- Local Tourist Information is available in reception.